



## Vale View Equestrian Policies

1. All competition entries **MUST** be paid for with a credit card, cheque or cash at the time of booking. An entry will not be confirmed until payment is received in **FULL**.
2. Refunds or transfer of an entry will not be issued under any circumstances after close of entries. Any entries that have been transferred must be used within 6 months from the date of transfer or will be void.
3. If the competition is unable to go ahead, entries will be refunded or transferred to an agreed date.
4. Change of horse **OR** rider will be accepted. Change of horse **AND** rider will be deemed a new entry and the entry fee must be paid for that combination.
5. All horses and ponies must only move through area's shared with pedestrians at walk
6. On grounds of safety if Vale View deem you unfit to ride, they reserve the right to deny you entry to any further classes that day or to carry on competing in the class or lesson you are taking part in.
7. Children must be under adult supervision at all times.
8. Clients attending lessons must ensure they have read and understood the cancellation policy. Lessons must be paid in full if cancelled within 24 hours of the lesson. New clients must pay for their lesson at the time of booking.
9. **VALE VIEW ACCEPTS NO RESPONSIBILITY FOR YOUR HORSE WHILST ON SITE**
10. All unaffiliated events are run under the guidance of affiliated rules – BS (British Showjumping) , BD (British Dressage) & BE (British Eventing). Further information is available through governing bodies
11. On arrival, a £10 cash deposit per stable may be taken in the office before you are shown to your stable. This will be returned to you when your horse is loaded to leave, and the stable manager is satisfied that your stable has been mucked out sufficiently. If this is not the case, then your deposit will be retained by the venue. Arrival between 08:00am and 16:00pm only. Outside of these times are by special arrangement only. Unless for prestigious competitions times may vary.



12. **VALE VIEW EQUESTRIAN CENTRE IS NOT RESPONSIBLE FOR ANY DAMAGE/LOSS TO VEHICLES (CARS,LORRIES, TRAILERS ETC) PARKED AT OWNERS RISK**
13. Lungeing is not permitted anywhere on site
14. All dogs must be on leads at all times and any dog muck to be picked up
15. Please dispose of your litter thoughtfully in the bins provided
16. Do not muck out in to the car/lorry park
17. Any objections to be made to organiser within 30 mins of completion of the event with a £50 deposit which will be forfeited if over ruled. JUDGES DECISION IS FINAL.
18. Management reserve the right to refuse entry to any competition and/or the show site, alter or amend rules at their own discretion.
19. Rule 76.6 will apply to all British Show jumping classes unless otherwise stated. Prize money awards according to ratio of entries.
20. Unaffiliated prize monies dictated on schedules
21. THE JUDGES DECISION IS FINAL
22. ALL PRIZE MONEY MUST BE PICKED UP ON THE DAY OF THE COMPETITION OR WILL BE FOREFITED UNLESS PREVIOUS ARRANGEMENTS HAVE BEEN MADE IN THE OFFICE.
23. All telephone, e-mail and on-line bookings automatically accept the above terms and conditions.
24. Photographers and video teams may attend competitions and events, competitors should be aware that by entering an event authorises their consent to these images being used in print and online by Vale View EC, show sponsors and in show reports.
25. Event photography and event reports are an integral part of the competition entered and entry will constitute acceptance that this is part of the entry contract. We will pass on start lists to event photographers, who may display name, horse name, date and location of event on photographs displayed on their website. We will also pass on rider contact information to legitimate media contacts for the purpose of writing competition reports.
26. It is a legal requirement that you have your horses passport with you when you travel, please make sure you do as you may be asked at any time to produce it and be checked.
27. Most importantly please be polite when dealing with ourselves or our staff, we are here to help and make your day a great one.



**The louder you shout the less you will achieve**