

**We want everyone to enjoy our new facility- if you feel we can improve then please let us know!**

- All prices include VAT (VAT Registration number: 855717690)
- Payment must be made at the time of booking to secure, no bookings will be held without payment
- **There will be absolutely no refunds without a Vets/Doctors certificate. ALL Cancellations without the above may be offered one booking transfer at the centres discretion.**
- Use of the facility may not be exclusive, others may be using the course at the same time. Numbers will be limited depending on the arena/s that are in use. There will be 2 allowed if only the cross country arena is available and 4 if further arenas are also available.
- A refundable £10 cash poo picking deposit is required at the time of arrival which will be returned should the area be left completely clear of droppings- this will be checked by our grounds person before any deposits will be returned. If you are sharing the arena with other bookings, you must ALL cooperate and work together to ensure the arena is left clear of droppings. It is a joint responsibility, any droppings left may result in nobody having their deposit refunded.
- Each booking **must** have someone on the ground with them to poo pick. The arena must be thoroughly poo picked as each dropping is done to prevent it being ridden through- **Not at just at the end of your booking**
- We may carry out Vehicle checks so make sure you have booked **before** you come and that you have booked for the correct number of horses on the correct day! Anyone not respecting this request will be asked to leave, even if you have booked the incorrect day by mistake.
- There are muck tubs for picking up droppings in the lorry park, but please do not muck out your lorry into them unless you empty them onto the muck heap
- Be aware we do full time grounds staff and machinery on site that moves in and around the lorry park. They will be as careful as possible to not alarm your horse, please let them know if your horse is likely to be alarmed.
- Horses are not to be tied to the outside of horse boxes at any time and there is to be absolutely no hay nets, please clear up any mess.
- All dogs must be on leads at all times and are not permitted on the cross country arena
- Do not attempt to jump a fence which is beyond your or your horses' ability
- Any damages must be reported
- Hard hats and body protectors must be worn at all times and must conform to the current British standard